

David Tirazona

Executive Vice President of Customer Experience

With over two decades of experience, David Tirazona is a seasoned leader in customer experience and operational excellence. As the Executive Vice President of Customer Experience at Lookout, he oversees a team dedicated to empowering customers to maximize the value of Lookout's security solutions.

David's expertise spans a wide range of customer-centric functions, including customer success, customer support, professional services, technical account management, training and technical publications. His deep understanding of these areas enables him to ensure that each team delivers exceptional service and support, ultimately transforming the customer experience.

Prior to joining Lookout, David played key roles at Exabeam, spearheading Core Product Engineering, Customer Success, and Global Support while championing AI-powered security operations. He also played a pivotal role in scaling global customer support and operations at Netskope during a period of rapid growth. Throughout his career at organizations like Zenefits, Silver Spring Networks, Blue Coat Systems, Motorola and PrimePay, David has consistently demonstrated his proficiency in organizational, business and product transformation, process optimization and most importantly driving customer loyalty.